



JENNIFER SAUNDERS

701 77th Avenue N, #56257, St Petersburg, FL 33732 (727)686-0259 flightattendantjennifer@gmail.com

PROFESSIONAL SUMMARY

Focused and service driven flight attendant with extensive experience delivering premium customer care and maintaining exceptional attention to detail in high-performance environments. Well versed in operating compliance, safety standards and luxury client service. Confident and energetic team player capable of maintaining composure under pressure while working effectively both independently and collaboratively. Recognized as dependable, ethical, detail oriented and committed to contributing to operational excellence and company success. Additional professional experience includes property management and real estate brokerage services.

SKILLS

- FAA Parts 91, 121, 135
- Clear Communicator
- Empathetic & compassionate
- Attention to details
- Cultural awareness
- Flexible to change

EXPERIENCE

Lead Private Cabin Attendant Parts 91 & 135

December 2008 - Current

Contract | Tampa, FL

- Conduct consistent pre-flight checks on individually configured aircraft to maintain passenger safety, while tracking supplies, catering, flowers, special engagements with pre-flight checks and post-flight inventories.
- Offer thorough shopping, specific requested meals, beverages, and comfort items to passengers (and crew) completing extended journeys including long haul flying.
- Cabin readiness, assist passengers boarding, ensure safety compliance and passports in hand.
- Give detailed report to each operator at the conclusion of each contract trip regarding interior cabin status, linens, dishes and restock needed.
- Ensure prompt commute to origin of each trip and return to mitigate extra expenses.
- Attention to the most minute of details as pertains to passenger preferences, operator instructions, timely commuting and billing.

Flight Attendant

January 2016 – May 2026

Spirit Airlines | Orlando, FL

- Respond to flight operations problems and implemented FAA standard procedures to correct problems.
- Verify passengers' tickets and directed to correct seats to promote smooth boarding and bag stowage while being vigilant to human risk factors.
- Draft detailed reports covering flight problems and notable incidents.
- Address medical emergencies, rendering first aid and helping coordinate care for advanced concerns.
- Protect passengers with detailed safety instructions and continuous monitoring of in-flight compliance every 10 minutes.

Real Estate, New Construction On-Site Sales

December 1999 - November 2008

Commercial Property Manager | Largo, FL

- Achieved highest number of sales completed amongst 3-person sales team.
- Maintained financial targets by collecting rents & fees consistently and budgeting effectively.
- Met with clients to negotiate management, lease & service contracts.
- Determine priorities, financial and operational status needs with and on behalf of principal, always maintaining above 90% occupancy.
- Responded promptly to customer and vendor questions and quickly resolved issues, cultivating strong, long-term relationships.
- Created end of month reports documenting payables, receivables, upcoming lease renewals, buildouts and maintenance.

EDUCATION

M.B.A. Human Resources Emphasis
Tampa College, Palm Harbor, FL

B.S. Communication Disorders
Speech Language Pathology & Audiology, FSU, FL